



Insurance stakeholder bulletin

November 2015

Re: Launch of new online insurance licensing system

Further to our previous bulletins, we are pleased to announce the launch of the FCNB Portal, with Phase 1 of the Online Licensing System.

Phase 1 enables new insurance agents, brokers, adjusters and damage appraisers to apply for their licences online. New applicants can access the system at <https://portal.fcnb.ca>.

For the online system to function properly, it is important that your browser is compatible with FCNB's portal. Please ensure that you are using an up to date version of Microsoft Explorer, Google Chrome, Firefox, or Safari.

To assist stakeholders with transitioning to the new system, FCNB will provide a number of resources including:

- Online FAQ and tutorial videos, which is maintained on our website <http://fcnb.ca/portalfaq.html>
- In-person training sessions, at times and places to be determined.
- Computer terminals for client use (with in person help by appointment) in our Fredericton and Saint John offices.

Should you encounter problems you can also contact support@fcnb.ca for technical questions related to the operation of the system.

In order to ensure that you receive future bulletins and other news from FCNB, please take a moment now to subscribe to our online email update service by visiting www.fcnb.ca/subscribe.html

Sincerely,

Financial and Consumer Services Commission
Insurance Division