

Cancellation Policy

All web setup and design services are fully refundable within 3 business days of purchase, and website service subscriptions may be cancelled at any time with 30 days prior written notice by sending a written cancellation request to TechCake via fax or email.

Web setup and design service fees are not refundable after the first 3 business days after purchase, however fees for services that are unused may be applied to other services or future services.

To cancel services and/or request a refund, please email us at info@mytechcake.com or send a fax to (561) 910-2355.

Individual Consultations

We generally do not provide individual consultations for web clients. In the event that such consultation is required, a minimum consultation fee of \$250 for the first hour is required, plus \$75/hr for each additional hour. In some circumstances, and at its sole discretion, TechCake may choose to waive the consultation fee for clients who have purchased three or more website setup packages.