



What the experts are saying about *Get the medications right: a nationwide snapshot of expert practices--Comprehensive medication management in ambulatory/community pharmacy*

To accompany press release

“It is my belief that we have only begun to scratch the surface as to what needs to happen in traditional community pharmacy practice. These practice sites have confirmed that the old fee-for-service model is not in the best interest of the patient. It will take all personalities involved in patient care to make the paradigm shift in the pharmacy profession, first and foremost to convince pharmacists that we need to change.” -- **Ouita Davis Gatton, RPh**, District A clinical coordinator, Kroger Pharmacy

“These practices hit all the key elements of what I’ve learned over 25 years. If I started doing CMM from scratch today, I would most certainly turn to this report.”-- **Steven Chen, PharmD, FASHP, FCSHP, FNAP**, associate professor and chair, Titus Family Department of Clinical Pharmacy and Pharmaceutical Economics & Policy, Hygeia Centennial Chair in clinical pharmacy, University of Southern California

“Perhaps the greatest value of this report is that it demonstrates that comprehensive medication management is doable--doable in the community pharmacy setting, in the primary care setting and countless other venues. The CMM practices featured show *that* it can be done and *how* it can be done.”-- **Linda Garrelts MacLean, BPharm, RPh, CDE**, associate dean for professional education and outreach, clinical associate professor, Washington State University College of Pharmacy

“This report deftly captures the key elements of comprehensive medication management and provides compelling examples of just how those services play out in the real world. Just as important, it captures the urgency of the issue: As we transform our health care system away from volume and toward value, CMM will be essential.”-- **Paul Grundy, MD, MPH**, founding president of the Patient-Centered Primary Care Collaborative; IBM Industry Academy member, chief medical officer, global director of healthcare transformation, IBM Healthcare and Life Sciences

“The future of health care reimbursement is directly tied to both value and quality. Pharmacists’ ability to document and convey the diversity of clinical interventions, including advanced comprehensive medication management (CMM) patient care services, are essential to the future of pharmacy practice.” -- **Daniel E. Buffington, PharmD, MBA, FAPhA**, on the value of the report.