

Red Flags serve only to alert as to the possibility of fraud. The presence of any one red flag by itself is not necessarily indicative of fraud, but it is a clue or lead for the insurance adjuster that the claim should be further investigated.

When an employee has a work related injury or reports having a work related injury, by law the claim should be reported to the insurance carrier immediately. Reporting a claim to the workers' compensation carrier is not an admission that the employee was injured at work. Timely reporting of workers' compensation claims allows the carrier to take the necessary steps to either accept the claim and pay benefits or send out a denial.



If any of the following Red Flags apply to one of your employees with an open or new workers' compensation claim, please notify the workers' compensation carrier or Lyons Companies.

- ◆ The accident is not reported promptly.
- ◆ Details of the accident are vague.
- ◆ There are no witnesses to the accident.
- ◆ There are discrepancies in the injured employee's story.
- ◆ The alleged injury seems inconceivable considering the work which the employee performs.
- ◆ The injured employee is a new employee.
- ◆ The alleged injury occurred early on a Monday morning or occurred late on a Friday afternoon but was not reported until the following Monday.
- ◆ The employee is disgruntled, soon-to-retire or facing imminent firing or layoff.
- ◆ A tip is received that the injured worker is employed elsewhere or is engaging in an activity inconsistent with the injury.
- ◆ The employee has a history of previous claims.
- ◆ The employee has used all available sick days and vacation days.
- ◆ There are rumors of the injury being set up or fake.
- ◆ There are frequent difficulties in contacting the employee at home when he/she is allegedly disabled.
- ◆ The employee has received a release for work that is followed by the employee changing physician or medical provider.
- ◆ The employee has missed scheduled physician visits or physical therapy appointments.
- ◆ The alleged injury relates to a preexisting injury or health problem.
- ◆ The employee's version of the accident has inconsistencies, is not credible.
- ◆ Several of the employee's family members are receiving workers' compensation, unemployment, Social Security, etc.

Please contact the Lyons Companies Claims or Risk Control Department for additional information.

Please Note: The information and suggestions presented by Lyons Companies in this issue of Safety & Risk Control TIPS are for consideration in your loss prevention efforts. Lyons Companies does not warrant, via this issue of Safety & Risk Control TIPS that all your hazards or exposures are adequately controlled or that property, operations, workplaces, machinery or equipment are safe or in compliance with any law, rule, or regulation. You are encouraged to alter them to fit the specific hazards of your business and to have your legal counsel review all of your plans and company policies

