



RULES

The following rules have been developed to provide a clean and safe environment for your children.

- New Hope Mental Health Counseling P.C. Kids Klub access and pricing is \$5.00 for the first child and 1.00 each additional child.
- The Kids Klub is available to children of New Hope Mental Health Counseling P.C. patients ONLY. Proof of legal guardianship may be requested.
- Only children between the ages of 3 and 12 are allowed in the Kids Klub. A birth certificate may be required to confirm age.
- Children are allowed in the Kids Klub for a maximum of two hours per day.
- Reservations may be required. Call during posted Kids Klub hours to reserve your space up to two days in advance. Cancellations: One-hour prior notice is required. Reservations missed without cancellation may result in an additional fee and/or suspension of privileges to use the center.
- Parent/Legal guardian will be required to sign a “Waiver and Release”, found on the Kids Klub Sign-In Sheet, before utilizing the Kids Klub. Please read *carefully*.
- All parents and children will be issued matching security wristbands, which must be worn on the wrist of both parent and child. Verification of matching wristbands will occur when the child is picked up by the parent.
- The same parent/legal guardian must sign a child in AND out of the Kids Klub center on each visit, WITHOUT EXCEPTIONS. Presentation of one Kids Klub Access Card, with a voucher number, per child is required at the time of sign in.
- Parent /legal guardian must remain the counseling center and be immediately available while his/her child is in the Kids Klub.
- Wearing of shirts and shoes is required. Please bring children with clean clothes, and faces.
- All belonging must be labeled with the child’s name. New Hope Mental Health Counseling P.C. is not responsible for lost/damaged items.
- In the best interest of your child’s health and safety, no food, gum, candy, bottles or drinks are allowed in the Kids Klub. Water will be made available.
- Sick children cannot be placed in the Kids Klub. If a child becomes ill while in the Kids Klub, the parent/legal guardian will be asked to immediately remove the child from the counseling center.
- Employees cannot change diapers or administer medication. The parent/legal guardian will be called if necessary.
- Behavioral Issues: Parent/legal guardian will be called if the staff is unable to comfort a crying child or control a behavioral problem. Parent/legal guardian may be asked to remove any child who bites, cannot be controlled or requires one-on-one supervision.

Violation of these rules may result in suspension or revocation of Kids Klub privileges. Such decisions are at the sole discretion of New Hope Mental Health Counseling P.C. and are final.